Royal Switchgear Company offers an expertly trained Field Service program that can provide technical guidance and assistance for your initial installation, sustaining maintenance, and repair of equipment manufactured by Royal Switchgear. A 4-6 week reservation for assistance is recommended to ensure that we can fully accommodate your desired schedule. Expedited service may be available upon request.

**Standard Rates** (on-site) up to 10 hours + travel and per diem expenses

* $250 x 1.00 = Monday through Friday rate per hour ($2500 minimum)
* $250 x 1.50 = Saturday rate per hour
* $250 X 2.00 = Sunday rate per hour

**Premium Rates** (on-site) over 8 hours +travel and per diem expenses

* $250 X 1.50 = Over Time (9-12 hours) rate per hour
* $250 x 2.00 = Double Time (0ver 12 hours) rate per hour
* $250 X 2.50 = Non-standard overnight hours

**Expenses**

* Airfare - invoiced at actual cost + 25%
* Lodging - invoiced at actual cost + 25%
* Meals and Incidentals – invoiced at cost (not to exceed $100/day)
* Rental Vehicle and related costs – Invoiced at cost +25%

**Minimum Charge**

* The minimum charge, excluding travel time and expenses shall be the equivalent of one 10 hour day
* Cancellation charge of 4 standard hours plus any non-cancellable airfare or lodging charges shall apply
* Employee Drug Screening
* Drug screening and/or background check costs (if required by customer) shall be invoiced at actual cost plus 30%.